

Important: Information Regarding the PHP Security Vulnerability

Dear members,

Thank you for your continued use of hacomono.

We have received inquiries from many members regarding the PHP vulnerability disclosed on October 21, 2026. According to hacomono, its main product does not use PHP. This vulnerability therefore does not affect the hacomono service, and no action is required on your part.

Below are hacomono's answers to frequently asked questions about this issue.

Does hacomono use PHP?

No. Neither the hacomono Administration Site nor the hacomono Member Site uses PHP, including in their backend systems.

For security reasons, hacomono does not disclose further details regarding its system architecture, including the programming languages and versions it uses.

What is the impact of this vulnerability, and have any corrective measures been taken?

As hacomono does not use PHP, this vulnerability has no impact on its service. Accordingly, no patches or version upgrades have been required in connection with this matter.

Does this vulnerability affect member, reservation or payment information?

This vulnerability does not affect member, reservation or payment information managed by hacomono. As of October 22, 2026, hacomono has not identified any unauthorised access or data leaks resulting from this vulnerability.

Is maintenance or a service interruption planned?

No maintenance or service interruptions are planned in connection with this matter.

Do members need to take any action?

No action is required on your part in relation to this vulnerability. There is no need to change any settings, apply updates, or review logs in connection with this matter.

For Members of Facilities Using hacomono: How Your Information Is Handled and Protected

https://go.hacomono.jp/e/810643/hacomono-n-n2299670a84a3/6bkmzk/3343197685/h/iJdoJuBQ_Amn40lCJ8shsQqYTCnITpTRKZICJnxEXnM